

VOLUNTEERS INFORMATION

Permanent volunteer drivers are asked to volunteer one day a week. Substitute drivers are also needed. Substitute drivers will be called on when the regularly scheduled driver is unavailable.

GENERAL INFORMATION:

Meals are picked up between 11:00 & 11:15 a.m. at the Excelsior Springs Senior Center located at the Community Center, 500 Tiger Drive. Meal delivery generally takes between 20 to 40 minutes. Return containers and clipboard to the Senior Center after completing your route. Please empty the ice from the cold food container in the sink in the kitchen of the Senior Center. Each volunteer driver is assigned one route, which consists of 4 to 10 meals. All meal containers will be labeled. Each route will have one hot meal container and one cold meal container and a clipboard with all paperwork for that day's deliveries. Please notify the Home Delivered Meals Coordinator or the Senior Center by email or phone as soon as possible if you are unable to drive. We have a list of substitute drivers to call upon.

All drivers must possess a valid driver's license and automobile insurance.

All drivers must fill out a volunteer application and pass a background check.

IT'S MORE THAN JUST A MEAL

SAFETY CHECK:

The safety check that accompanies each meal delivery ensures that, in the case of an emergency or problem, medics will be called, families will be notified and our seniors will not be forgotten. If a recipient does not answer the door: Please call the phone number listed by their name on your clipboard. If the recipient does not answer their phone please call the senior center office. Furthermore, the recipient may be inside requiring medical assistance. You may give undelivered meals to another recipient on the route to eliminate waste. Do not leave the meal on the doorstep, even if a note asks you to do so.

Food can spoil quickly therefore endangering the recipient's well-being.

FRIENDLY VISIT:

For many seniors, the trusted Home Delivered Meals volunteer or staff member who shows up every day with a hot meal and a warm smile is the only person they see or speak with all day. This special delivery is the reason to get up in the morning, something to look forward to and a reminder to take good care of themselves.

